

Keyhouse Computing Ltd. IMI Business Campus, Sandyford Road, Dublin 16. Call +353 1 2902222 Email info@keyhouse.ie

WHAT'S NEW IN KEYHOUSE END USER INTERFACE

VERSION 5.6.1.1

We are constantly improving and implementing new features in our software. The attached guide is a summary of what has been added and improved in our system. This guide has been designed as a quick way to see all the changes with your latest upgrade.

We have made improvements in the following areas:

Area	Code	Description
New Document Generator	001	Integrated Document Generator
Search/Open	002	Search by Your Ref Field
•	003	Focus on first field on Advance Search
Client Setup	004	Restricted Characters for Client Codes
•	005	DX Ref for Client Contacts
	006	Bank Details for Client Contacts
	007	Improved Case Import Facility
Case Management	008	Redesigned Conflict Search
	009	Current Case Details – Your Ref
	010	Show Current Case Details on Case Diary
	011	Case Diary Tool Tips
	012	AML: Warning in Red
	013	System Warning to review AML
	014	Prevent Deletion of Assignments
	015	Receipt for Payment
Time Recording	016	Redesign of Time Recording
	017	Multiple Timers for a Matter
	018	Add Timers with Zero Minutes
	019	Prevent Posting of Time if AML not Approved
	020	Post Time from Time Slip
Time Costing	021	New Warning Message
	022	Post Selected Items
	023	Post Backlog
	024	My Overview accessible from Time Costing
Time Ledger	025	Total when marking Time as Billed
	026	Running Balances Column
Billing	027	Matter Fee Earner default for Outlay
Debt Ledger	028	Additional Fields for Grid
B	029	Debt Field Size increased
Document Manager	030	Choice of PDF Viewer
	031	Document Folder Document Count
Duint Duildon	032	Resize Document Folder Panel
Brief Builder	033	Add Brief to Document Manager
Strong Boom	034	High Contrast Footer
Strong Room	035 036	Fee Earner visible on the Strong Room Assigning Documents to Strong Room
Miscellaneous	036	Add an Undertaking from Search/Open Screen
Miscellalieous	037	Draft Invoice Field available on Know Your Client
	038	Assign Secure PDF's
Outlook Add In	040	Outlook Warning when Saving with Options
Outlook Add III	040	Copy of Email to an Action
	041	Show who Assigned an Email
	042	View From/To Email details in Case Diary
Personal Setting	041	New Options and Features
reisoliai settilig	044	ivew Options and realules

New Document Generator



A new document generation program has been developed to help improve the efficiency of the document generation process and facilitates the generation of coded Excel Documents. Detailed instructions on the use of this new feature can be found in the End User Manual - Chapter 4 - Processing Documents using the New Document Generator.

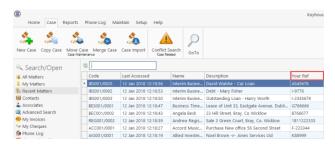
Note: this feature will have to be activated by the System Administrator.

Search/Open



The Your Ref field has been added to the Recent Matters, My Matters and All Matters screen grids and can now be used to search.

NOTE: The view will need to be saved once the Your Ref field has been added.





FOCUS ON FIRST FIELD ON ADVANCED SEARCH

When you click to the Advanced Search Screen, the cursor will appear in the Search Field Automatically



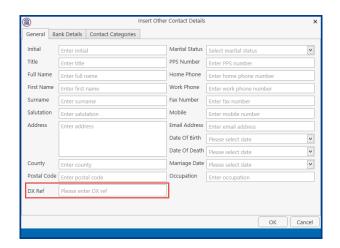
Client Setup



The system will now only allow letters and numbers to be used when creating Client codes.

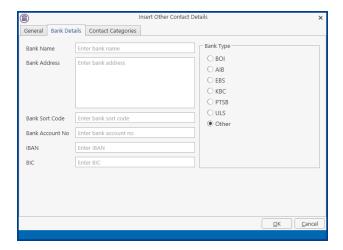


A DX reference field has been added to the Client Contact Screen.





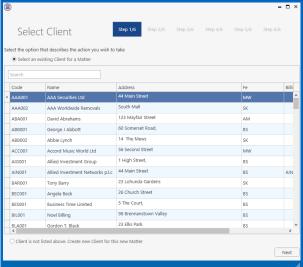
An additional Banking Tab has been added to the Client Contact Screen. This will allow the user to enter banking information per contact rather than just the Client's banking information. These details are used in conjunction with the SAM EFT module



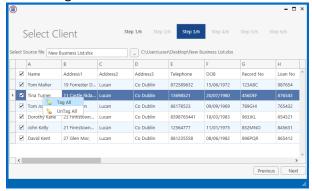


The ability to update existing matters has been added to Case Import. The import is done in the same way as before, using a spreadsheet from the customer.

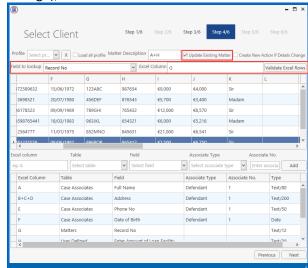
 On the Case Ribbon, click Case Import, then select the client from the list and click Next.



 Select the Source File and tag all the required lines. Note: Use Right click and Tag All and then untag the header row.

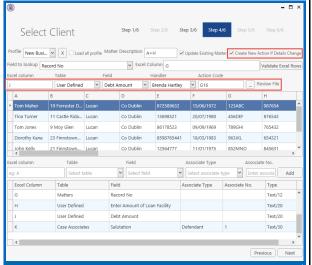


- Select the profile if it already exists. If not, map the fields needed in the matter.
- Tick Update Existing Matters, Enter the Field to lookup (This must be a field that will not change), Enter the Excel Column.



- Click Validate Excel Rows. New rows will be highlighted in Pink and existing matters will remain unchanged. Click Next
- If a new action must be completed for updated files e.g. review the status, click the Create New Action If Details Change.

 Add the details of the field, handler and the action to be added to the case diary.



 Complete the remaining steps and save the Profile for use again.

Case Management



The Conflict Search feature has been redesigned. The new search does not show the new client details in the list of potential conflicts. However, you can still save a record that the search was carried out. It also has the option to use the Wild Card search (%). The search is still launched in the same manner.

 Click New Item on the Home Tab when in a case or click to the Case Tab and select Conflict Search from the Ribbon. The following window opens



Enter the name of the person to be checked.



• If two pieces of information about the person are to be searched as one, click Add Criterion



- Click Search
- To add an additional name to the search, click New Line.



Click Search



- To save the search to a case, click the Save Search to Case Button.
- To change the search criteria, click Change Criteria button
- The action can then be marked as complete once it has been checked.
- If no conflicts are found the report should still be added to the matter as confirmation the search was done.



• Click OK to create the report that can be saved to the matter.



The size of this field has been increased to 100 characters



n option to show additional case details on the Case Diary has been added. The fields that can be added are Ref 1, 2 and 3, Your ref, Old Reference and Record No, all located on the Current Case Details screens. It is advisable to rename the Ref 1-3 fields before they are added to the Case Diary.

The options to rename the fields and show the details must be activated by the System Administrator.





When you hover over an icon on the Case Diary, a tool tip will appear advising what the icon represents.



O12 AML WARNING IN RED

o help distinguish the AML warning from other warnings, it will now appear in Red.





Once AML has been approved, the system can remind the user to review the AML documentation after a given period of time. This option must be turned on by the System Administrator before the warning will appear.

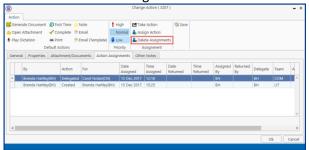




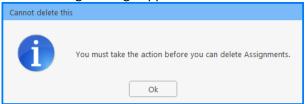
PREVENT DELETION OF ASSIGNMENTS

Once a task has been assigned to a user, the system will prevent users from deleting the assignment unless they are the owner of the task.

- Right click in the assigned action
- Select Show Assignments
- Click on the Delete Assignments button



• The following message appears

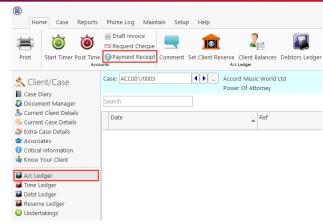


- Click OK to close the dialog box
- Click OK or Cancel to close the task

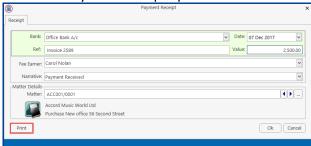


It is now possible to print a receipt for payment has been added to the Account Ledger. This must be activated at a system level by your System Administration.

• Click to the Account Ledger



Select the Payment Receipt option



- Enter the reference, value and the Narrative.
- Click Print to create the receipt. This will be in a standard format. However, if you need a custom layout, please contact Keyhouse.
- Click OK to close the window.

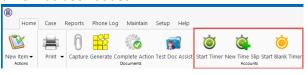
Time Recording

Please note that the Time Recording Window will only be visible on Keyhouse. It is no longer possible to see the timer when working in other programs.



The Time Recording module has been redesigned adding more user options and warnings.

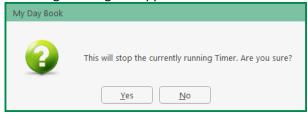
 The Post Time buttons on the Case Diary and Document Manager have been renamed to New Time Slip and an option to create a blank timer has been added.



• Additional Tool Tips have been added



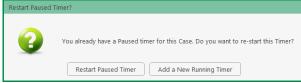
- Let the mouse hover over different parts of the screen to see the tips.
- Clicking on the outer edge of the Time window will allow the user to resize it.
- When the Stop Timer button is clicked, the following warning will appear.





As the user may be doing more than one task for a client, multiple timers can be used, with a different task in each.

- Pause the current timer for the matter.
- Click Start New Timer
- The following dialog box appears



- Choose Restart Paused Timer to stay on the existing timer or choose Add a New Running Timer to create a new one.
- Continue as normal
- If you click Start Timer when a timer is already running for the matter, the following warning will appear.

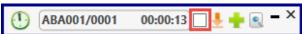




ADD TIMERS WITH ZERO MINUTES

Users can then create multiple blank timers with zero time on a matter, with an option to entering the task to be completed. The user can then activate the timer when doing the work and post the time in the normal way.

 Ensure the Keep Timer and Open File in sync button is unticked.



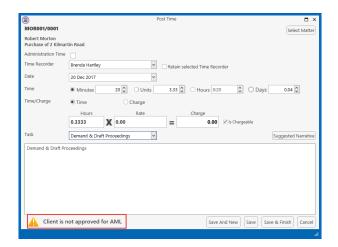
- Open the case and click New Time Slip
- Enter the task and any additional comments
- Save the time slip and repeat as needed



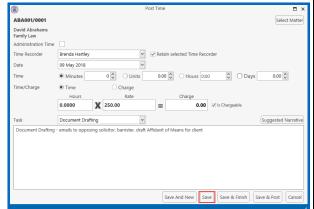
PREVENT POSTING OF TIME IF AML NOT APPROVED

In order to ensure AML checks are carried out, the system can be set to prevent users posting time until it has been completed. This option must be set by your System Administrator.

A warning appears at the bottom of the time slip when AML is outstanding.



Click Save

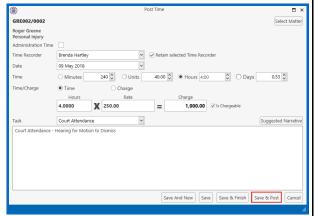


Repeat as required



hen time from a previous day is added to the Day Book, it can distort the Day Book Summary. To prevent this from happening, the entry can be posted from the Time Slip.

- Create the time slip in the normal way
- Click Save and Post

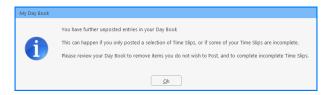


 The entry will not be visible on the Day Book but can be amended from the Time Ledger

Time Costing



When there is insufficient information in a time entry the following message will appear when you try to post the Day Book.





Rather than posting the entire Day Book, there is an option on the Right Click Menu to post selected items only.

- Using the <Ctrl> button, select the items to be posted.
- Right click and select Post Selected Entries Only



- The entries will be visible on the Time Ledgers for each matter.
- If information is missing from the time slip the following dialog box will appear



- Click OK, review the time slip and enter the missing information
- Click Save and Post



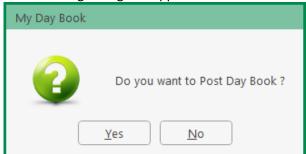
POST BACKLOG

If there are historic items in the time ledger, the Post Backlog button will allow the user to post these items without affecting the time

- Open the Time Ledger and ensure that all relevant information has been added to the time slips
- Click Post Backlog



• The following dialog box appears



 Click OK and the following dialog box will appear if there is missing information on a Time Slip



- Click OK to continue
- Entries for today will remain visible on the Day Book and can be posted at the end of the day.



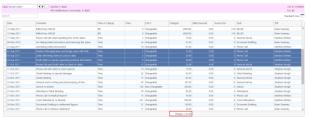
The My Overview can now be accessed from the Time Ledger. When the user clicks on the button, it takes them to the My Overview on the Task Screen

Time Ledger

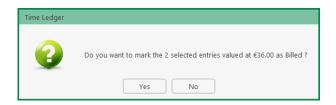


TOTAL WHEN MARKING TIME AS BILLED

When marking time as billed on the Time Ledger the user had to manually total the value. As you select lines now a total will appear at the bottom of the list.



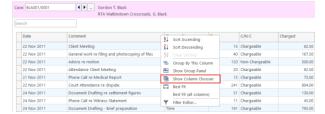
When the user right clicks on the entries, a window will appear to confirm the number of entries and the value of the time being marked as billed.





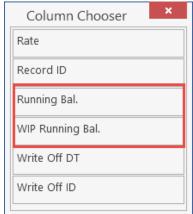
A Running Balance and WIP Running Balance option can be added to the Time Ledger.

- Open the Time Ledger on a Matter
- Right click on a heading in the Header Row



Select "Show Column Chooser"

 From the list, click Running Balance or WIP Running Balance and drag to the Header Row and drop in the required location.



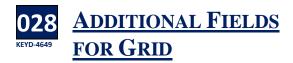
- Drag and drop the other column heading to the required location if needed
- Save the view as normal

BILLING



When adding miscellaneous outlay to an invoice, the Nominal Ledger will default to the Matter Fee Earner rather than leaving blank. If there is no Matter Fee Earner, it will use the logged on Handler.

DEBT LEDGER



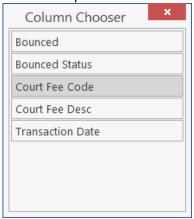
here are now more options that can be added to the Debt Ledger grid.

Open the Debt Ledger

Right click on the Header Row and select Show Column Chooser



 The following dialog box appears listing the additional options.



 Add the required headings and save the view as normal.



The number of characters that can be entered in the Debt Field have been increased to allow for debts of €9,999,999,999

Document Manager



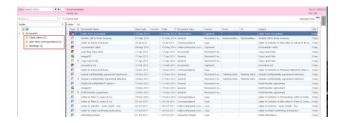
When creating a brief, the option to choose a specific PDF view has been added.

- Open the case/matter and go to the Document Manager
- Select the PDF Viewer from the dropdown in the Preview Section





There document folders will now let the user see the number of document in each folder.





When using the Document Folder, the names on the folders may be long, preventing the user from seeing the full name. Resize the panel by clicking on the line between the two panels and dragging to the right.



Brief Builder

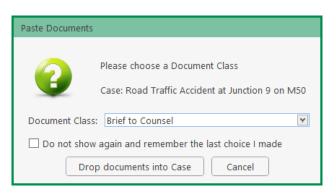


Briefs can be added to the Case Diary. This will make it easier to open and print them and will allow users to use the Share File Feature.

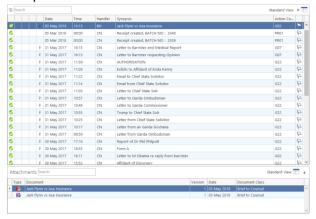
- Create the brief as normal and Re/generate it.
- When the brief is complete a dialog box will appear giving the user the option to copy the brief to the Diary



- Click Yes to add and no if it is not required.
- Set the Document Class and click Drop documents into case



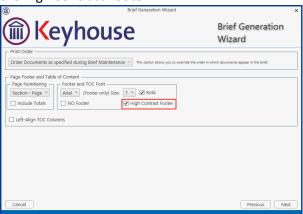
 The Brief will be available in the Case Diary as a completed action.





When the page number of the brief appears over pre-existing text, it can be difficult to read. By selecting the High Contrast Footer option while generating the brief, a white background is created behind the page numbering.

- Create the brief in the normal way and click the (Re)generate Button.
- On the screen detailing the print options, tick the High Contrast Footer



• Click Next and finish the brief generation.

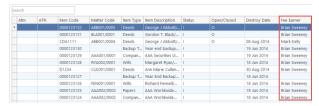
Strong Room



FEE EARNER VISIBLE ON THE STRONG ROOM

To help speed up the search when looking for items in the Strong Room, the Fee Earner has been added to the Header Row.

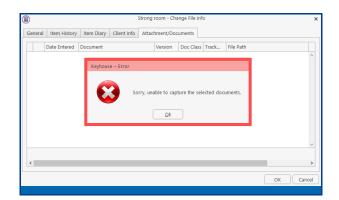
- On the Search/Open window, click on Strong Room.
- The Fee Earner is now visible





ASSIGNING DOCUMENTS TO STRONG ROOM

n order to assign a document to a Strong Room Entry, the entry must be connected to both a Client and a Matter as it needs a storage location. If a Client and Matter has not been linked, then you will receive an error message saying the document has not been attached.



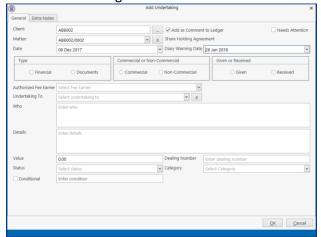
Miscellaneous



ADD AN UNDERTAKING FROM SEARCH/OPEN **SCREEN**

ndertakings can now be added from the Search/Open Screen.

- Click to the Search/Open Screen
- Select Firm Undertakings
- Click Add
- Enter the Client and Matter Code and complete the Undertaking as normal.



Click OK. The undertaking will be visible on the Case Diary.



DRAFT INVOICE FIELD AVAILABLE ON KNOW **YOUR CLIENT**

etails of any Draft Invoices for a client are now available on the Financial Tab on Know Your Client



039 ASSIGN SECURE PDF'S

'he system will now allow Secure PDF's to be assigned to a matter without having to save them to another location first.

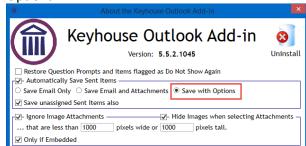
Outlook Add In



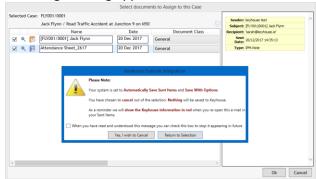
OUTLOOK WARNING WHEN SAVING WITH **OPTIONS**

I hen Save with Options is selected while ${f V}$ assigning sent emails to a matter, a warning will be displayed if the users tries to click Cancel to stop the email being assigned to a case.

Ensure your email settings are set to Save with Options.



- Send the email in the normal way
- If cancel is selected on the assign screen, the following warning appears.



Click Yes, I wish to cancel if you do not want to assign the email to a matter.

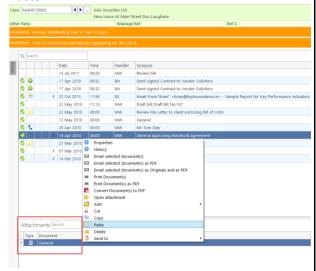
• The matter details will appear in red on the email in the user's sent items.



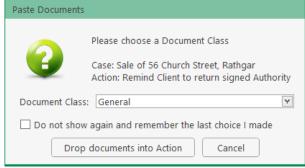


An email can be copied to an existing action rather than assigning it in as a new action.

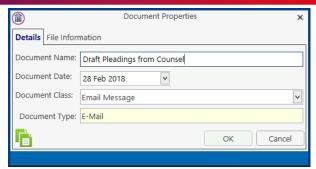
- Right click on the email to be copied to the matter and select Copy.
- Go to Keyhouse and right click on the action where the email is to go.
- Right click on the Attachment section and click Paste



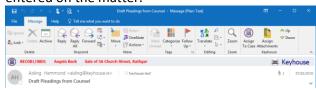
The following dialog box appears



- Choose the correct Document Class from the drop-down list
- Click the Drop document into Action button.
- The following dialog box appears



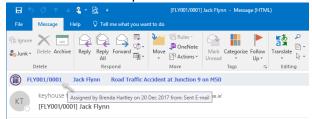
- The name of the document can be changed at this point.
- Click OK when finished
- Mark the action as complete when finished.
- Note: when you open the email the Keyhouse details will be in Red and there will be no indication in Outlook that the email was entered on the matter.





By letting the mouse hover over the matter information on an email, the details of who assigned the email can be seen.

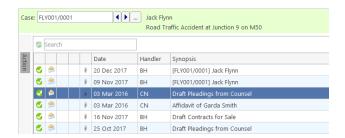
- Open the email
- Let the mouse hover over the Keyhouse matter information at the top of the email.





An option has been added to allow the System Administrator to turn off the From/To Email details in the Case Diary. As this is a system setting,

it will apply to every user. When it has been activated the information in relation to who sent or received an email will not be visible on the Case Diary Screen.

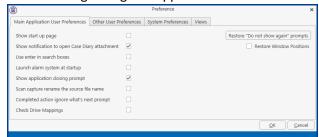


Personal Settings

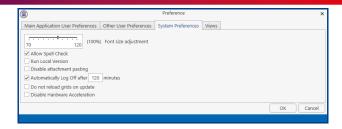


Additional options have been added to the Personal Settings.

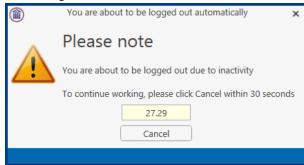
- On the Setup Tab, click Personal Settings and select Preferences
- The following dialog box appears



- The new features on this screen are:
 - Check Drive Mapping Please only tick this if requested to do so by Keyhouse
 - Restore Window Position this will return any Keyhouse windows to its default position.
- Several existing features have been moved to System Preferences Tab while additional ones have been added.



- Disable attachment pasting Some configurations are incompatible with this feature, e.g. using Keyhouse through some Remote Desktops causes the system to crash. This will prevent the user from copying items from Outlook and Word and thus stop the system from crashing.
- Automatically Log Off after.... As with other programs, a time limit can be added to log off Keyhouse if it has been left idle. A warning will appear giving the user a 30 second window prevent the system from closing.



 Click Cancel to prevent the system from logging off.

NOTE: This feature can also be set at a System level and when set, the user's preference cannot exceed that of the System setting.

- Do not reload grids on update Ticking this box may improve network speed issues
- Disable Hardware Accelerations Do not tick this box without consultation with Keyhouse.